

THE CUSTOMER

Vinci Construction did not become the world's largest construction company overnight. Founded in 1899 as Société Générale d'Entreprises by Alexandre Girois and Louis Loucheur, VINCI began making strategic acquisitions in the 1980s, preparing the company for its current position as the world leader in the construction and civil engineering industries. VINCI Construction is the parent company of VINCI Construction France, whose

dynamic growth, particularly in the area of job creation, is aiding in the expansion of VINCI's global presence. VINCI Construction France was integral in the management of such notable projects as the new visitor entrance to the Louvre, the Stade de France, the restoration of the Hall of Mirrors at the Château de Versailles, and the construction of the Channel Tunnel Rail Link, Great Britain's first high-speed line between London and Paris. Since VINCI has 7 divisions spanning 80 countries, VINCI Construction France provides their parent company with a strong local presence through its numerous local agencies that contribute to the economic vitality of each community they serve.



THE CHALLENGE

To find a reporting solution that would provide visibility into their messaging environment.

When VINCI Construction France's IT department began planning their migration, they quickly realized that in order to successfully migrate to Exchange 2007 they would first need to better understand their existing environment to ensure that their new messaging platform was designed correctly.

VINCI Construction France had already invested in Microsoft System Center Operations Manager (SCOM) and was satisfied with its monitoring capabilities; now it was time to find an in-depth reporting solution that would complement SCOM. While searching for reporting tools, they came across Mailscape® and its sleek, one-look dashboard. Mailscape® is a unique and innovative systems management tool that combines all the key elements for Exchange monitoring, administration, and reporting in a single solution.

THE SOLUTION

Utilize Mailscape®'s in-depth message reporting capabilities.

Mailscape® not only provided VINCI Construction France with visibility into their messaging environment through extensive reporting; it also proved to be an invaluable asset during all phases of their migration to Exchange 2007, enabling them to efficiently administer their system once the migration was complete.

Ensuring the Optimum Migration Strategy:

Mailscape®'s extensive reporting proved to be very helpful for Mathieu Mansion, VINCI Construction France's Exchange Administrator, when it came time for his team to plan their migration to Exchange 2007.

THE SOLUTION CONTINUED:

“It gave us a clearer picture of the architecture of our old design by showing us how many servers we had, how many databases we had, and how big they were,” Mansion states. “These reports made our job of creating the new storage design for Exchange 2007 much easier.” When planning a migration, Mailscape® can also help customers define their migration batches to ensure that their storage design does not get lost in the shuffle of the migration.

During the migration process, Mailscape® closely monitored the target mailbox server, ensuring that each mailbox was migrated to the appropriate location in the new storage design. Mansion explains, “I was concerned about the risks associated with moving all of our data, but Mailscape® helped mitigate those risks by monitoring my system’s resources and making sure the transaction logs didn’t fill up the disk space. It made our migration to Exchange 2007 a much less daunting task, and continued to help us after the migration was complete.”

Mansion continues, “The key statistics provided by Mailscape® gave us a better insight into our messaging environment. Since we understood our environment better, we were able to better administer the system after the migration. After all, we had spent a considerable amount of time designing the new storage space and performing the actual migration process itself, and we certainly did not want all that effort to have been in vain.”

Managing Storage Growth:

One report in particular proved to be of great assistance to Mansion. The Database Reporter eliminates hours of tedious manual calculations by empowering administrators to be able to control their system’s storage growth and determine the best locations for mailboxes. “I loved the Database Reporter right away,” Mansion explains. “Since the Exchange system is responsible for handling thousands of transactions each hour, it is critical to understand how all this activity affects our messaging system. The Database reporter gives me a bird’s eye view of Database size and growth, how mailboxes are distributed, the amount of white space in our Databases, and how much free space is available on the storage system.”

Maintaining Ongoing Exchange Availability & Performance Levels:

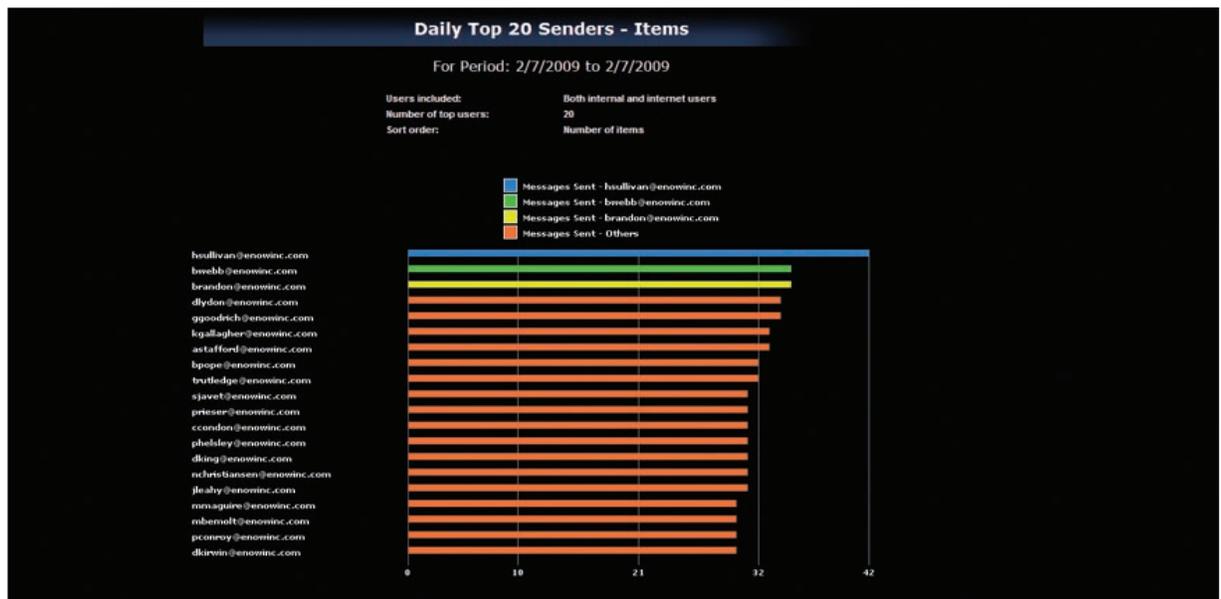
After their migration was complete, it was clear to Mansion that Mailscape®’s in-depth reporting capabilities were an excellent complement to SCOM. Mailscape® gave the IT team at VINCI Construction France the ability to create customizable reports, resulting in more efficient managing of their messaging system. “The superior reporting capabilities of Mailscape® have enabled me to better administer our system, and thus better serve our end users,” states Mansion. “In fact, we have implemented specific reports that are sent out on a national level to keep our users informed of their quota level. Since we monitor over 10,000 users in France, efficient platform management is a necessity. It greatly reduced our administrative overhead by giving our management team the ability to control their users’ mailboxes.”

THE SOLUTION CONTINUED:

VINCI Construction France gets Mailscape®!

After having lived with Mailscape® for over 18 months, Mathieu Mansion and the rest of the IT Department at VINCI Construction France are wishing they had found Mailscape® sooner. Mansion explains why he initially decided to choose Mailscape® over the other software products he considered: “It was easy to install and we received benefits from the software instantly. In addition, the support team at ENow was unbelievably responsive and attentive to our needs. We chose Mailscape® not only because of the software’s high quality, but also for the support services and the immediate improvements it provided.” Mansion elaborates on Mailscape®’s simplicity: “Mailscape® is a clear and simple tool to use. It allows us to know at a glance if the servers are operational and if all the key areas are covered.”

Mansion summarizes his team’s experience with Mailscape® by concluding, “In short, Mailscape® has allowed us to be proactive instead of reactive in how we manage our global Exchange system.”



ABOUT ENOW INC.

ENow is a Microsoft Gold Certified Partner specializing in high-end Exchange consulting and the development of software to simplify Exchange system management. The company’s flagship product is an innovative utility called Mailscape that provides administrators with a ‘one-look dashboard view’ of the entire Exchange environment. ENow is headquartered in Orange, California, and is proudly represented by a world-wide network of resellers and distributors.



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